

***Louise Fragala***  
**Powell, Fragala & Associates, Inc.**



Louise Fragala is the President of Powell, Fragala & Associates, Inc., a full service community planning and public involvement firm headquartered in Lakeland, Florida. Ms. Fragala is directing the development, implementation, and training of Sociocultural Effects Evaluation (SCE/CIA) for the Florida Department of Transportation's Central Environmental Management Office. PFA and Ms. Fragala have been helping Florida maintain its cutting edge lead in SCE/CIA since 1999.

Ms. Fragala received her BS in English/Communications, Magna Cum Laude, from Clemson University and a Masters in Systems Management from Nova University. In 1988 she and her husband founded Powell, Fragala & Associates, Inc. Louise Fragala concentrates her efforts on marketing and all areas of consensus building and community involvement.

During the past 15 years, Ms. Fragala has served as educational consultant to the Florida Department of Education and several state senators assisting in authoring the Florida landmark Education Accountability Act.

She has earned statewide and national recognition for innovations in designing and implementing successful instructional seminars in Community Consensus Building, Public Involvement and Cross Cultural Awareness. She was the principal author of the Florida DOT's complete overhaul of its Public Involvement Handbook and Training Program.

Ms. Fragala finds time to support many civic and charitable activities. She is a charter member and founder of the Lakeland Chapter of the National Association of Women Business Owners and serves on the Girls, Inc. Board of Directors, a non-profit mentoring program helping young women achieve their goals.

Ms. Fragala is a renowned Group Facilitator and a Certified Conflict Resolution Mediator. She skillfully employs the psychologies of group dynamics and assists competing public and private interests in arriving at consensus.

***Leigh Lane***  
**CTE**

Leigh has spent most of her 17-year career working as a transportation engineer for NCDOT assigned the responsibilities of managing the NEPA process for transportation projects. Before leaving NCDOT in 2002, she headed the Public Involvement and Community Studies Unit, a new unit formed to develop department-wide guidance for Public Involvement and Community Impact Assessment including Indirect and Cumulative Effects analysis. Leigh has worked on many very controversial projects which have allowed her to recognize the importance of identifying community values early through a deliberate process and incorporate those values into the transportation decisionmaking process. Leigh is extensively involved with the Transportation Research Board as a committee member of the Social and Economic Factors of Transportation, Environmental Justice and Context Sensitive Design Task Forces. Leigh works part-time at North Carolina State University's Center for Transportation and the Environment (CTE) as a Senior Research Associate where she teaches a course on Context Sensitive Solutions and she owns her own Environmental Planning Consulting Firm in Raleigh, NC. Leigh is currently preparing the National Community Impact Assessment Course for the Federal Highway Administration. Leigh has a BS in Civil Engineering from North Carolina State University.



***Anne Morris***  
**PBS & J Corporation**

Anne is a senior project manager with PBS&J's transportation group in Columbia, South Carolina. Her Bachelor's degree is in Architecture and her Master's degree is in City and Regional Planning. She has 30 years of experience in highway corridor planning, environmental documentation, public involvement and land development planning.

She has been the principal author of more than 25 environmental documents on projects in 15 states and the District of Columbia. In addition, she has provided Environmental Justice training for MPO, state and federal agency staffs.

Currently, she is a member of Transportation Research Board's Subcommittee on Community Impact Assessment, Environmental Justice in Transportation Task Force and Context Sensitive Solutions Committee. Anne's transportation projects have been selected by FHWA for inclusion in their 2000 and 2002 Transportation and Environmental Justice publications and her Lessons Learned in Preparing the US 17 Community Impact Assessment is on FHWA's website.

Anne's presentation is based on a nationwide survey that she and Laurie Potier-Brown have conducted for the FHWA on how to identify and engage low literacy and limited English Proficiency populations.



## ***Joshua Phair*** ***Neighborhood Solutions***

Joshua Phair is presently a Field Liaison for Neighborhood Solutions, Inc., a Denver-based community relations firm. Currently, Josh is the Campaign Manager for a top-targeted Colorado State Senate campaign in suburban Denver. His most recent outreach work was conducted on the I-70 East Corridor EIS project, which contains a 23-mile study area from Downtown Denver to Denver International Airport. Josh has worn many hats during the outreach process, but his primary responsibility on the project was to coordinate over 75 block, neighborhood and corridor-wide meetings that were held to gather input from concerned community residents and business owners. Over 1,400 citizens have participated in these meetings so far, adding to the project's already-unprecedented levels of outreach. Josh was also responsible for the design of most of the outreach materials disseminated during the project, including the dozens of different community resource sheets that were used in the door-to-door phases.

Prior to joining Neighborhood Solutions, Josh spent a number of years in the political and non-profit worlds. After moving to Colorado, he worked on a gubernatorial campaign in 2002, then as a Field Director for a Denver mayoral race in 2003. It was in these arenas that Josh learned the elements of grassroots organization, including door-to-door targeting and execution, direct mail techniques, and visibility programs. Before heading west, Josh was the Program Director at Pine Tree Camp for Children and Adults with disabilities. Here, he managed recreational programming for over 500 physically and developmentally disabled children and adults from all over the State of Maine. A Maine Native, he is a graduate of Winslow High School and holds degrees in Government & Legal Studies and Sociology from Bowdoin College in Brunswick, Maine.

