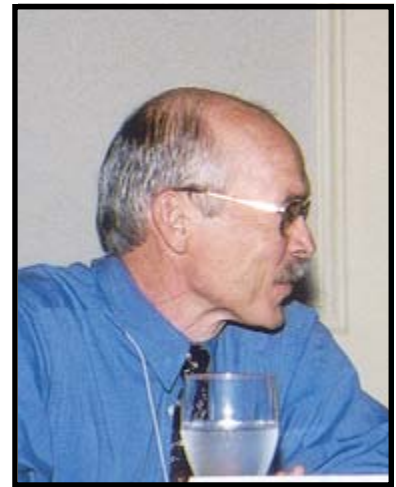


Dale Keyes
**U.S. Institute for Environmental
Conflict Resolution**

Dale Keyes is a Senior Program Manager at the U.S. Institute for Environmental Conflict Resolution. His work focuses on multi-stakeholder collaborative problem solving and dispute resolution involving energy development, transportation planning and project development, and air and water quality. His previous professional experience includes positions at the University of Wisconsin, Battelle Columbus Laboratories, the Urban Institute, and EPA. Dale has degrees in biochemistry, urban planning and geography.



Dale has degrees in biochemistry,

Susanna Liller
Barton & Gingold

Susanna Liller, a Partner at Barton & Gingold, a communications consulting firm based in Portland, Maine is a facilitator and mediator specializing in conflict management and collaborative processes. She has served the Maine Department of Transportation (MDOT) for four years as a National Environmental Policy Act (NEPA) Process facilitator and coordinates Public Advisory Committee (PAC), public scoping, informational meetings and public hearings. In the summer and fall of 2003, Susanna facilitated meetings for the Philadelphia International Airport's (PHL) two Environmental Impact Statements (EIS) which were chosen for accelerated environmental review under President Bush's executive order on "Environmental Streamlining". These meetings resulted in a Streamlining Agreement that all the agencies involved with the two EISs signed. She continues to facilitate the public meetings for PHL. Ms. Liller is listed on the roster as a mediator for the United States Postal Service, and for civil cases for the Maine Superior Court. She facilitated the Bath Iron Works groundbreaking union contract (resulting in President Clinton's visit to BIW) in 1994. Susanna is the President of the Maine Association of Dispute Resolution Professionals (MADRP).



Ruth Rentch
FHWA - Washington DC

Ruth Rentch is an Environmental Protection Specialist with FHWA's Office of Project Development and Environmental Review in Washington, D.C. She is the FHWA Headquarters lead for the FHWA Alternate Dispute Resolution (ADR) system, as mandated by TEA-21. She has worked over the past several years with the U.S. Institute for Environmental Conflict Resolution (IECR) to develop the FHWA guidance on collaborative problem-solving and to finalize the USDOT Order for Elevation Procedures. Additionally, Ruth has worked with IECR to develop, plan, and hold eleven regional interagency collaborative problem solving workshops. With the current emphasis in environmental streamlining and stewardship some of her other efforts include maintaining and updating the FHWA Environmental Streamlining website and issuing the monthly FHWA newsletter, "Successes in Streamlining". Other job responsibilities include collecting and disseminating transportation project time data, and being the headquarters contact for states in the Southeast and also for several priority projects as related to Executive Order 13274. Prior to her present position, Ruth was employed by the Maryland State Highway Administration in the Office of Real Estate. She has a Bachelor's degree in biology/education from the University of Delaware.

